



TERMS  
OF  
USE

By using this website ("Site"), registering for a DestoCX Account ("Account") or using any other DestoCX Services, you ("you, your, or yourself") are agreeing to accept and comply with the terms and conditions of use stated below ("Terms of Use"). You should read the entire Terms of Use carefully before using this Site or any of the DestoCX Services.

As used in this Terms of Use, "DestoCX" refers to the company DestoCX including, without limitation, its owners, directors, investors, employees or other related parties. Depending upon the context, "DestoCX" may also refer to the services, products, website, content or other materials (collectively "DestoCX Services") provided by DestoCX.

The Service operated by DestoCX allows buyers ("Buyers") and sellers ("Sellers") to buy and sell Cryptocurrencies such as "Bitcoins", Bitcoin Cash, Ethereum, Ethereum Classic, Litecoin, Dash, NEO, Tether and FIAT.

The Service operated by DestoCX also allows all registered users of the Service ("Members") to:

- ✓ Transfer the above-mentioned Cryptocurrencies to other Members or other users of such cryptocurrencies outside the DestoCX site.
- ✓ Use Bitcoins or the other Cryptocurrencies for purchasing goods.

Depending on your country of residence, you may not be able to use all the functions of the Site. It is your responsibility to follow those rules and laws in your country of residence and/or country from which you access this Site and Services. As long as you agree to and comply with these Terms of Use, DestoCX grants you the personal, non-exclusive, non-transferable, non-sublicensable and limited right to enter and use the Site and the Service.

By accepting these Terms of Use, you agree that you have read, understood and accepted all of the terms and conditions contained in this Terms of Use agreement, as well as our Privacy Policy and Consent Form which have incorporated the GDPR regulation. As this is a legally binding contract, please carefully read through this agreement and related notices before using any of our Services. By registering, accessing or using DestoCX, you have agreed to the terms and conditions as laid out in this User Agreement. Should you disagree to this User Agreement, please proceed to initiate the account lock function (for existing users) and stop the usage of DestoCX and any of its services.

If you have questions regarding this agreement, please feel free to contact [support@destocx.com](mailto:support@destocx.com) for clarification via our Client Services team.

**IF YOU DO NOT ACCEPT THE TERMS OF USE AND CONDITIONS OUTLINED IN THIS AGREEMENT, DO NOT ACCESS THIS SITE AND DO NOT USE THIS SERVICE.**

By opening an Account, you expressly represent and warrant:

- ✓ That you have accepted these Terms; and
- ✓ That you are at least 18 years of age and have the full capacity to accept these Terms and enter into a transaction involving Bitcoins, Bitcoin Cas, Ethereum, Ethereum Classic, Litecoin, DASH, NEO, Tether and FIAT.

## 1. REGISTRATION

All users must register at (<https://exchange.destocx.com/#!/register>) for a DestoCX Account before using the site. To register for an account, you must provide your real name, email address and password, as well as accept the Terms of Use, Privacy Policy and Consent Form. Depending on certain conditions and in our sole discretion, we may refuse to open an account for you.

## 2. USER IDENTITY VERIFICATION

With registration of an account on DestoCX, you agree to share personal information requested for the purposes of identity verification. This information is used specifically for the detection of money laundering, terrorist financing, fraud and other financial crimes on the DestoCX platform. In addition to providing this information, to facilitate compliance with global industry standards for data retention, you agree to permit us to keep a record of such information for the lifetime of your account plus 5 years beyond account closing. You also authorize us to make inquiries, either directly or through third parties, that are deemed necessary to verify your identity or to protect you and/or us against financial crimes such as fraud.

The Identity Verification information we request may include, but is not limited to, your: Name, Email Address, Contact Information, Telephone Number, Username, Government Issued ID. In providing this required information, you confirm that it is accurate and authentic. Post-registration, you must guarantee that the information is truthful, complete and updated in a timely manner with any changes. If there is

any reasonable doubt that any information provided by you is wrong, untruthful, outdated or incomplete, DestoCX shall have the right to send you a notice to demand corrections, remove relevant information directly and, as the case may be, terminate all or part of DestoCX Service to you. You shall be solely and fully responsible for any loss or expenses incurred during the use of DestoCX Service if you cannot be reached through the contact information provided. You hereby acknowledge and agree that you have the obligation to keep all information provided up to date if there are any changes.

### 3. ACCOUNT USAGE REQUIREMENTS

DestoCX accounts can only be used by the person whose name they are registered under. DestoCX reserves the right to suspend, freeze or cancel accounts that are used by persons other than the persons whose names they are registered under. Accordingly, DestoCX will not take legal responsibility for these accounts.

### 4. ACCOUNT SECURITY

DestoCX prioritizes maintaining the safety of those user funds entrusted to us and has implemented industry standard protections for our platform. With that said, there are account-level risks that are created by individual user actions. We request that you understand the need to independently take safety precautions to protect your own account and personal information.

You shall be solely responsible for the safekeeping of your DestoCX account and password on your own, and you shall be responsible for all activities under your log-in email, account and password (including but not limited to information disclosure, information posting, consent to or submission of various rules and agreements by clicking on the website, online renewal of agreement, etc.).

You hereby agree that:

- a) you will notify DestoCX immediately if you are aware of any unauthorized use of your DestoCX account and password by any person or any other violations to the security rules;
- b) you will strictly observe the security, authentication, dealing, charging, withdrawal mechanism or procedures of the website/service; and
- c) you will log out from the website by taking proper steps at the end of every visit.

DestoCX will not be responsible for any loss or consequences caused by your failure to comply with the above Account Security provision.

## 5. ELIGIBILITY

By registering to use a DestoCX Account, you have declared that you are at least 18 years old and are an individual, legal person or other organization with full legal capacity to enter into this User Agreement between you and DestoCX. If you are not, you and your guardian shall undertake all consequences resulting from your actions and DestoCX shall have the right to cancel or freeze your account in addition to filing claims against you and your guardian for compensation.

## 6. RISKS

The trading of goods and products, real or virtual, as well as virtual currencies involves significant risk. Prices can and do fluctuate on any given day. Such price fluctuations may increase or decrease the value of your assets at any given moment. Any currency - virtual or not - may be subject to large swings in value and may even become worthless. There is an inherent risk that losses will occur as a result of buying, selling or trading anything on a market.

Cryptocurrency trading also has special risks not generally shared with official currencies or goods or commodities in a market. Unlike most currencies, which are backed by governments or other legal entities, or by commodities such as gold or silver, Cryptocurrencies are unique type of "fiat" currency, backed by technology and trust. There is no central bank that can issue more currency or take corrective measures to protect the value of Cryptocurrencies in a crisis.

Instead, Cryptocurrencies are an as-yet autonomous and largely unregulated global system of currency firms and individuals. Traders put their trust in a digital, decentralized and partially anonymous system that relies on peer-to-peer networking and cryptography to maintain its integrity.

The trading of Cryptocurrencies is often susceptible to irrational (or rational) bubbles or loss of confidence, which could collapse demand relative to supply. For example, confidence might collapse in Cryptocurrencies because of unexpected changes imposed by software developers or others, a government crackdown, the creation of superior competing alternative currencies, or a deflationary or inflationary spiral. Confidence might also collapse because of technical problems: if the anonymity of the system is compromised, if money is lost or stolen, or if hackers or governments are able to prevent any transactions from settling.

There may be additional risks that we have not foreseen or identified in our Terms of Use. You should carefully assess whether your financial situation and tolerance for risk is suitable for buying, selling or trading Bitcoins, Ethereum, Litecoin and Dash.

We use our banking providers in order to receive client funds and make payments. Our banking providers DO NOT transfer, exchange, or provide any services in connection with Cryptocurrencies.

## 7. AGREEMENT CONTIDITIONS

DestoCX do not undertake to review and monitor all the Content and DestoCX do not in any manner endorse, support, sanction, encourage, verify or agree with any such Content. We reserve the right to review, monitor, revise and/or remove any such Content in any way we see fit in our sole discretion.

Any and all modifications or changes to the Terms of Use will be effective immediately upon being announced on the website or released to users. As such, your continued use of DestoCX's services acts as acceptance of the amended agreement and rules.

## 8. LIMITED RIGHT OF USE

Unless otherwise specified, all Materials on this Site are the property of DestoCX and are protected by copyright, trademark and other applicable laws. You may view, print and/or download a copy of the Materials from this Site on any single computer solely for your personal, informational and/or non-commercial use, provided you comply with all copyright and other proprietary notices.

The trademarks, service marks and logos of DestoCX and others used in this Site ("Trademarks") are the property of DestoCX and their respective owners. The software, text, images, graphics, data, prices, trades, charts, graphs, video and audio used on this Site belong to DestoCX. The Trademarks and Material should not be copied, reproduced, modified, republished, uploaded, posted, transmitted, scraped, collected or distributed in any form or by any means, whether manual or automated. The use of any such Materials on any other Site or networked computer environment for any other purpose is strictly prohibited; any such unauthorized use may violate copyright, trademark and other applicable laws and could result in criminal or civil penalties.

By accessing and using DestoCX and any of its services, you acknowledge and affirm that you are not on any trade or economic sanctions lists, such as the United Nations Security Council Sanctions List, PEP and its equivalent. DestoCX maintains the right to select its

markets and jurisdictions to operate and may restrict or deny its services to certain countries. The content of this Agreement shall not be excluded from the laws of the country under which the user belongs. DestoCX is firm in its position that prohibited users are not to use or access DestoCX and any of its services.

## 9. MAINTAINING YOUR ACCOUNT: OUR RULES

This Site is for your personal and non-commercial use only. We are vigilant in maintaining the security of our Site and the Service. By registering with us, you agree to provide DestoCX with current, accurate and complete information about yourself, as prompted by the registration process, and to keep such information updated. You further agree that you will not use any Account other than your own or access the Account of any other Member at any time or assist others in obtaining unauthorized access.

The creation or use of Accounts without obtaining prior express permission from DestoCX will result in the immediate suspension of all said Accounts, as well as all pending purchase/sale offers. Any attempt to do so or to assist others (Members or otherwise), or the distribution of instructions, software or tools for that purpose will result in the Accounts of such Members being terminated. Termination is not the exclusive remedy for such a violation, and DestoCX may elect to take further action against you.

You are also responsible for maintaining the confidentiality of your Account information, including your password, safeguarding your own Cryptocurrencies, and all activity including Transactions that are posted to your Account. If there is suspicious activity related to your Account, we may, but are not obligated to, request additional information from you, including authenticating documents, and to freeze any transactions pending our review. You are obligated to comply with these security requests or accept termination of your Account. You are required to notify DestoCX immediately of any unauthorized use of your Account or password, or any other breach of security, by email to [support@destocx.com](mailto:support@destocx.com). Any Member who violates these rules may be terminated, and thereafter held liable for losses incurred by DestoCX or any user of the Site.

DestoCX similarly reserves the right to freeze your accounts in accordance with the policy announced by DestoCX. Please see the explanation provided by DestoCX below:

The freeze protocol extension gives gateways the ability to

1. globally freeze all their issued funds or

2. freeze funds issued to a specific user.

Frozen funds may only be sent back to the issuing gateway. The global freeze feature allows a gateway to freeze all balances it issues. The gateway may still issue payments. Accounts holding frozen balances may return the funds to the gateway. This feature is useful for migrating users from one account to another and to safeguard users in the event that the gateway account is compromised. The individual freeze is primarily intended for compliance with regulatory requirements, which may vary from one jurisdiction to another. It also allows gateways to freeze individual accounts issuances in order to investigate suspicious activity. These features allow gateways to better operate in compliance with laws and regulations.

Lastly, you agree that you will not use the Service to perform criminal activity of any sort, including but not limited to, money laundering, illegal gambling operations, terrorist financing, or malicious hacking. There is no minimum and maximum are set for trading.

## 10.SERVICE FEES

DestoCX reserves the rights to impose service fees on users who use DestoCX services. It is in the discretion of DestoCX to amend the service fees charged to users using its services.

## 11.DESCRPTION OF SERVICES

DestoCX provides an online digital asset trading platform for products commonly known as cryptographic tokens, digital tokens or cryptographic currency. DestoCX functions as a trading platform provider and is not a buyer or seller in trades made between traders; and not a market maker. Users must register and open an account with DestoCX and deposit digital assets prior to commencement of trading. Users may request the withdrawal of their digital assets, subject to the limitations as stated in the Terms and Conditions.

DestoCX endeavors to maintain the accuracy of information posted on its website however it cannot guarantee the accuracy, suitability, reliability, completeness, performance or fitness for purpose of the content through the website, and will not accept liability for any loss or damage that may arise directly or indirectly from the content. Information on DestoCX website can be subjected to change without notice and is provided for the primary purpose of facilitating users to arrive at independent decisions. DestoCX does not provide investment or advisory advice and will have no liability for the use or interpretation of information as stated in its website or other communication platforms. All users of DestoCX must understand that there are risks involved in

trading as such DestoCX encourages all users to exercise prudence and trade responsibly within their own means.

## 12.AVAILABILITY OF SERVICES

All services are provided without warranty of any kind, either express or implied. We do not represent that this Site will be available 100% of the time to meet your needs. We will strive to provide you with the Service as soon as possible, but there are no guarantees that access will not be interrupted, or that there will be no delays, failures, errors, omissions or a loss of transmitted information.

We will use reasonable endeavors to ensure that the Site can be accessed by you in accordance with these Terms of Use. However, we may suspend use of the Site for maintenance and will make reasonable efforts to give you notice of this. You acknowledge that this may not be possible in an emergency.

## 13.DISPUTE RESOLUTION

DestoCX reserves the right to resolve issues and disputes at its sole discretion. Some issues include infringement of others' rights, violation of laws and regulations, abnormal trades and others not explicitly mentioned in the Terms. Users agree to bear the costs arising from the process of dispute resolution.

Guidelines for usage of services on DestoCX:-

You hereby agree to observe the following covenants during your use of services on DestoCX:

- all the activities that you carry out during the use of the DestoCX services will be in compliance with the requirements of applicable laws, regulations, as well as the various guidelines of DestoCX,
- will not be in violation of public interests, public ethics or other's legitimate interests,
- will not constitute evasion of payable taxes or fees and will not violate this agreement or relevant rules.

If you violate the foregoing promises and thereby cause any legal consequence, you shall independently undertake all of the legal liabilities in your own name and indemnify DestoCX from all actions,

claims, or costs arising from such violation. You will not use any data or information displayed on the site for commercial purposes without the prior written consent of DestoCX. You will use the site in accordance with the Terms of Use and Privacy Policy, without taking acts of unfair competition nor attempting to intervene with the normal operation of DestoCX. Examples of such malicious acts include, but are not limited to

- using a device, software or subroutine to interfere with the site
- overloading network equipments with unreasonable data loading requests
- executing malicious sales or purchases on the market

By accessing the DestoCX platform, you agree that DestoCX shall have the right to unilaterally determine whether you have violated any of the above covenants and take actions to apply relevant rules without receiving your consent or giving prior notice to you. Examples of such actions include, but are not limited to

- block and close order requests
- freezing your account
- reporting the incident to authorities
- publishing the alleged violations and actions that have been taken
- deleting any information you published that is in violation

If your alleged violation causes any losses to a third party, you shall solely undertake all the legal liabilities in your own name and hold DestoCX harmless from any loss, fine or extra expenses. If, due to any alleged violation that DestoCX incurs any losses, is claimed by any third party for compensation or suffers any punishment imposed by any administrative authorities, you shall indemnify DestoCX against any losses and expense caused thereby, including reasonable attorney's fee.

## 14. PROVISION OF SERVICE

DestoCX will provide DestoCX Service at an “as is” and “commercially available” condition and does not offer any form of warranty with regards to the Service’s reliability, stability, accuracy and completeness of the technology involved. DestoCX serves merely as a venue of transactions where coin-related information can be acquired and coin-related transactions can be conducted. DestoCX cannot control the quality, security or legality of the coin involved in any transaction, truthfulness of the transaction information, or capacity of the parties to any transaction to perform their obligations under the rules. You must carefully consider the associated investment risks, legal status and validity of the transaction information and investment decisions prior to your use of the DestoCX Services provided.

## 15. LIMITATION OF LIABILITY

While DestoCX emphasizes platform security to ensure the continuity and security of its services (announcements will be made in event of downtime/maintenance), it will be non-accountable to Act of God, malicious targeted hacking, terrorist attacks and other unforeseen circumstances. DestoCX reserves the right to cancel, rollback or block transactions of all types on its platform in the event of abnormal transactions. DestoCX will not ask for any password from its users nor ask users to transfer funds that are not listed on its trading platform. Users are encouraged to exercise prudence in dealing with discounts or promotions that could lead to them getting scammed. While the list is non-exhaustive, you agree that DestoCX will not be held responsible for any losses arising from the situations stated above.

To the extent permitted by law, DestoCX will not be held liable for any damages, loss of profit, loss of revenue, loss of business, loss of opportunity, loss of data, indirect or consequential loss unless the loss suffered arose from negligence or willful deceit or fraud. Nothing in these terms excludes or limits the liability of either party for fraud, death or personal injury caused by its negligence, breach of terms implied by operation of law or any other liability which may not be limited or excluded by law.

Subject to the foregoing, DestoCX's aggregate liability for claims based on events arising out of or in connection with any single Member's use of the Site and/or Service, whether in contract or tort (including negligence) or otherwise, shall in no circumstances exceed the greater of either

- a. the total amount held on Account for the Member making a claim less any amount of Commission that may be due and payable in respect of such Account; or

- b. 125% of the amount of the Transaction(s) that are the subject of the claim less any amount of Commission that may be due and payable in respect of such Transaction(s).

You acknowledge and agree that, DestoCX shall not be liable for any of your losses caused by any of the following events, including but not limited to:

- Losses of profits, goodwill, usage or data or any other intangible losses
- Use or failure to use DestoCX Service
- Unauthorized use of your account or unauthorized alteration of your data by third parties
- Your misunderstanding of DestoCX Service
- Any other losses related to DestoCX Service which are not directly attributable to DestoCX

In no event shall DestoCX be liable for any failure or delay of service resulting from regular network maintenance or external factors such as power failure, natural disaster, service provider-side problems or governmental acts.

## 16.ANNOUNCEMENTS

DestoCX users are encouraged to regularly check in and refer to DestoCX.com for all official announcements, news, promotions and competitions. DestoCX will not be held liable or responsible in any manner of compensation should users incur personal losses arising from ignorance or negligence of the announcements.

## 17.TERMINATION OF AGREEMENT

You agree that we have the right to immediately suspend your account (and any accounts beneficially owned by related entities or affiliates), freeze or lock the funds in all such accounts, and suspend your access to DestoCX if we suspect any such accounts to be in violation of the Terms of Service, Privacy Policy, AML/CTF acts or any applicable laws & regulations. DestoCX shall have the right to keep and use the transaction data or other information related to such accounts. The above account controls may also be applied in the following cases:

- The account is subject to a governmental proceeding, criminal investigation or other pending litigation
- We detect unusual activity in the account
- We detect unauthorized access to the account
- We are required to do so by a court order or command by a regulatory/government authority

In case of any of the following events, DestoCX shall have the right to directly terminate this agreement by cancelling your account, and shall have the right to permanently freeze or cancel the authorizations of your account on DestoCX and withdraw the corresponding DestoCX account thereof:

- after DestoCX terminates services to you,
- you allegedly register or register in any other person's name as DestoCX user again, directly or indirectly;
- the main content of user's information that you have provided is untruthful, inaccurate, outdated or incomplete;
- when this agreement (including the Terms & Conditions) is amended, you expressly state and notify DestoCX of your unwillingness to accept the amended service agreement;
- any other circumstances where DestoCX deems it should terminate the services.

Should the account be terminated, the account & transactional information required for meeting data retention standards will be securely stored for five years. In addition, if a transaction is unfinished during the account termination process, DestoCX shall have the right to notify your counterparty of the situation at that time.

## 18.REMAINING FUNDS AFTER ACCOUNT TERMINATION (NORMAL)

Once the account is closed/withdrawn, all remaining balance (which includes charges and liabilities owed to DestoCX) on the account will be payable at once to DestoCX. Upon payment of all outstanding charges to DestoCX (if any), the user will have 5 working days to withdraw all funds from the account.

## 19. APIS AND WIDGETS

We may provide access to certain parties to access specific data and information through our API (Application Programming Interface) or widgets. We also may provide widgets for your use to enter our data on your Site. You are free to use these in their original unmodified and unaltered state.

## 20. EXTERNAL WEBSITES

DestoCX makes no representations whatsoever about any external or third-party website you may access through the Site. Occasionally, the DestoCX website may provide references or links to other websites (External Websites). We do not control these External Websites or third-party sites or any of the content contained therein. You agree that we are in no way responsible or liable for the External Websites referenced or linked from the DestoCX website, including, but not limited to, website content, policies, failures, promotions, products, opinions, advice, statements, prices, activities and advertisements, services or actions and/or any damages, losses, failures or problems caused by, related to, or arising from those sites. You shall bear all risks associated with the use of such content.

External Websites have separate and independent terms of use and related policies. We request that you review the policies, rules, terms and regulations of each site that you visit. It is up to you to take precautions to ensure that whatever you select for your use is free of items such as viruses, worms, Trojan horses and other items of a destructive nature.

## 21. FINANCIAL ADVICE

For the avoidance of doubt, we do not provide any investment advice in connection with the Services described in these Terms of Use. We may provide information on the price, range and volatility of Cryptocurrencies that are available on our platform and events that have affected the price of such Cryptocurrencies, but this must not be considered investment advice, nor should it be construed as such. Any decision to purchase or sell Bitcoins, Ethereum, Litecoin and/or Dash is solely your decision and we shall not be liable for any loss suffered.

## 22. TRUST/FIDUCIARY SERVICES

DestoCX funds are completely segregated and/or monitored by JurisTax. JurisTax is an independent third-party fund administrator to

monitor the flow of clients' funds. Should you require further clarification, you may email to [destocx@juristaxservices.com](mailto:destocx@juristaxservices.com)

## 23.EMAIL

Unencrypted email messages sent over the Internet are not secure and DestoCX is not responsible for any damages incurred by the result of sending email messages in this way. We suggest sending email in encrypted formats; you are welcome to send PGP encrypted emails to us. The instructions and keys to do so are available upon request.

## 24.DISCLOSURES TO LEGAL AUTHORITIES AND AUTHORIZED FINANCIAL INSTITUTIONS

We may share your Personal Information with law enforcement, data protection authorities, government officials, and other authorities when:

- ✓ Required by law;
- ✓ Compelled by subpoena, court order, or other legal procedure;
- ✓ We believe that disclosure is necessary to prevent physical harm or financial loss;
- ✓ Disclosure is necessary to report suspected illegal activity; or
- ✓ Disclosure is necessary to investigate violations of our Terms of Use or Privacy Policy.

## 25.COMPLIANCE WITH LOCAL LAWS

It is the responsibility of the user to abide by local laws in relation to the legal usage of DestoCX in their local jurisdiction. Users must also factor, to the extent of their local law all aspects of taxation, the withholding, collection, reporting and remittance to their appropriate tax authorities. All users of DestoCX and any of its services acknowledge and declare that the source of their funds come from a legitimate manner and are not derived from illegal activities. DestoCX maintains a stance of cooperation with law enforcement authorities globally and will not hesitate to seize, freeze, terminate the account and funds of users which are flagged out or investigated by legal mandate.

## 26. JURISDICTION

The Terms of Use shall be governed and construed in accordance with the law of Vanuatu country. The parties hereto agree to irrevocably submit to the exclusive jurisdiction of the courts of Vanuatu country.

## 27. INDEMNITY AND DISCLAIMER

To the full extent permitted by applicable law, you hereby agree to indemnify DestoCX and its partners against any action, liability, cost, claim, loss, damage, proceeding or expense suffered or incurred if direct or not directly arising from your use of DestoCX's Sites, your use of the Service or from your violation of these Terms of Use.

You agree to indemnify DestoCX and its entirety of affiliates and hold them harmless from and against all third party claims except from DestoCX 's breach of these Terms. As mentioned in description of services, DestoCX strives its best to maintain the data integrity on its site but does not guarantee the information and services provided in its platform. DestoCX will not be liable for errors arising from the use of its services. This shall also apply to your violation of any applicable law, regulation, or rights of any third party during your use of the DestoCX Service.

## 28. MISCELLANEOUS

If we are unable to perform the Services outlined in the Terms of Use due to factors beyond our control including but not limited to an event of Force Majeure, change of law or change in sanctions policy, we shall not be liable for the Services provided under this agreement during the time period coincident with the event.

## 29. MODIFICATION OF TERMS

DestoCX reserves the right to change, add or remove parts of these Terms at any time and at its sole discretion. You will be notified of any changes in advance through your Account. Upon such notification, it is your responsibility to review the amended Terms. Your continued use of the Site following the posting of a notice of changes to the Terms signifies that you accept and agree to the changes, and that all subsequent transactions by you will be subject to the amended Terms.

## 30. DEFINITIONS

**Account.** The contractual arrangement wherein a DestoCX Member has accepted our Terms of Use and Privacy Policy, and received approval to use the DestoCX Services, including the purchase and sale of Cryptocurrencies and to perform associated Transactions.

**Buyer(s).** Member(s) that are submitting an offer to buy Bitcoins, Ethereum, Litecoin, Dash through the Service.

**Commission.** Refers to the fee which is payable to DestoCX on each Transaction, such as a Purchase Transaction.

**Member(s).** Refers to Buyers and Sellers as well as any holder of an Account.

**Personal Information.** Information that identifies an individual, such as name, address, e-mail address, trading information, and banking details. "Personal Information" does not include anonymized and/or aggregated data that does not identify a specific user.

**Price.** The "price per coin" for which Members are willing to purchase or sell Bitcoins, Ethereum; Litecoin, Dash, using the Service in a Bitcoin Purchase Transaction. The Price may be expressed in any of the currencies deposited by Members in their Account and supported by the Service. See our Site for a full list of currencies.

**Seller(s).** Member(s) that submit an offer to sell Bitcoins, Ethereum, Litecoin, Dash through the Service.

**Service(s).** The technological platform, functional rules and market managed by DestoCX, Inc. to permit Sellers and Buyers to purchase and sell Bitcoins.

Transaction includes the following:

- ✓ The agreement between the Buyer and the Seller to exchange Cryptocurrencies through the Service for currencies at a commonly agreed rate ("Purchase Transaction");
- ✓ The conversion of currencies into Cryptocurrencies deposited by Members on their Account ("Conversion Transaction");
- ✓ The transfer of Cryptocurrencies among Members ("Transfer Transaction");

- ✓ The transfer of currencies among Members ("Currency Transfer Transaction"); and;
- ✓ The purchase of ancillary products ("Purchase Transactions").

DestoCX may not offer all these transaction types at this time or in all locations.

Transaction Price, the total price paid by the Buyer for each Transaction performed through the Service.

## 31.COMPLAINTS

If you have any complaints, feedback or questions, kindly contact [support@destocx.com](mailto:support@destocx.com) and we will in our best efforts try to resolve it for you.

## 32.CONTACT US

If you have any questions relating to these Terms of Use, your rights and obligations arising from these Terms and/or your use of the Site and the Service, your Account or any other matter, please contact [support@destocx.com](mailto:support@destocx.com)